

TERMS AND CONDITIONS FOR 2012

Reservation and Payment

Deposit: \$300 per person with a completed Tour Reservation Form is required at the time of booking. Upon receipt of the reservation, ChinaPlus will send out the confirmation with invoice, Q&A & China visa information.

Final payment: The balance should be received by ChinaPlus 90 days before the departure date (otherwise, \$50 per person late fee will apply).

Airfare payment:

In order to provide you with the lowest possible airfare, ChinaPlus takes advantage of special contracted fares. Very often, airline tickets must be issued within a short period of time after booking, therefore, the airfare needs to be paid before the balance due date. ChinaPlus will notify tour members of the airfare payment before the balance due date if necessary.

Reservation made within 90 days before the departure date should pay in full plus \$50 (per person) for late booking.

For payment by checks, please make checks payable to ChinaPlus Tours. For payment by VISA and Master Card, please fill out an Authorization Form for ChinaPlus (3% surcharge applies for credit card payment).

Important Note: The full name, passport number and date of birth on your Tour Reservation Form should match the information appear on your passport. ChinaPlus is not responsible for denied boarding or tickets re-issue cost due to incorrect information on your Tour Reservation Form.

Payment schedules for private or custom groups will be set case by case.

Tour Pricing and Group Size

All scheduled tours are priced based on minimum of 10 full-paid participants traveling together for the entire trip. Each scheduled tour is limited to maximum of 20 guests. If a scheduled tour does not reach 10 participants 60 days before the tour departure date, ChinaPlus will notify the tour members of the following options: (1) keep the tour with supplemental charges or/and arrangement alteration; (2) switch to a different tour (price of the alternative tour will apply); (3) cancel the tour with full refund.

Tour Price Inclusions and Exclusions

The tour prices are for full land packages (details are in each itinerary). The prices do not include transpacific airfare, Chinese visa, travel insurance, gratuities and optional programs.

Single Room Supplement

Single supplement applies to single room occupancy (refer to the amount of single supplement listed in each itinerary). Single supplement also applies to single room occupancy resulted from cancellation of the travel companion.

Transpacific Air Arrangement and Airport Transfers

We will assist you for more flexible air arrangement. You may choose our standard air, or take our custom air arrangement for a specific airline and the most direct routes. For details, please contact ChinaPlus. Airport/hotel transfer for initial arrival in Mainland China will be provided for tour members whose air tickets are handled through ChinaPlus. For final departure from Mainland China, hotel/airport transfer will be provided for a group of minimum six participants on the same flight. Airport transfers in HK are provided for tour members whose tickets are handled through ChinaPlus.

Passport and Chinese Visa

It is required that the passport be valid at least six months beyond the date of tour completion with at least two blank pages marked "Visas". ChinaPlus will provide the visa application form and necessary information upon receipt of tour reservation and deposit. Visa can be applied by yourself or through ChinaPlus. Failure of visa obtainment is the client's responsibility.

Travel Insurance

We highly recommend the purchase of travel insurance to protect you and your investment. For details, please visit www.chinaplustour.com (click "Travel Insurance") or call Travelex at 1-800-228-9792.

Gratuities

Tips for tour directors, guides, drivers and cruise staff are on your own and to be handled individually during the trip. Tips for luggage delivery for groups without a ChinaPlus tour director and in Hong Kong are on your own.

Tour Itineraries, Hotels and Cruise Ships

The tour itineraries, hotels and cruise ships listed in the brochure are subject

to change under certain circumstances. If such a change has to be made, hotels or cruise ships of the same (or similar) class will be used.

Baggage Policy on Flights in China

In China, the free allowance for checked baggage is limited to one piece per person not exceeding 44 lbs. Overweight baggage will result excess baggage fees. The free allowance of hand carry-on is one piece (7 ½ x 15 ½ x 21 ½) per person not exceeding 11 lbs., plus one personal item. The tour package includes baggage handling for one baggage per person. As required by China aviation authority, checked baggage must be locked. All baggage is at owner's risk throughout the tour. ChinaPlus will do the best to take care of the clients' baggage, but is not responsible for loss, theft, or damage.

Health Requirement

Vaccinations are not required for travel to China from North America. All the tours listed in the brochure are leisure tours. However, some sightseeing tours include considerable walking and steps. So these tours are recommended only to travelers who can handle walking and steps without assistance. Tours including Tibet will reach an altitude of 12,000 ft. Should you have any concerns, please consult your health consultant.

Tour Director

A Chinese-English bilingual professional tour director will escort each group with minimum of 10 full-paid participants traveling together for the entire trip. For a private group or a custom tour, a tour director can be arranged if requested by the group organizer.

Cancellation Charge

The percentage of payment (excluding transpacific airfare) showing below will apply as charges for cancellations for any reasons. The cancellation will be effective on the date of receipt of a written notice from the client.

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|---------------------------------------|--------------------------------|
| Anytime 91 days before departure..... | 50% of deposit (minimum \$150) |
| 90-61 days before departure..... | 40% of payment |
| 60-45 days before departure..... | 50% of payment |
| 44-35 days before departure..... | 60% of payment |
| 34-15 days before departure..... | 80% of payment |
| Within 14 days before departure..... | 100% of payment |

To take the advantage of special contracted fares, the airline tickets booked through ChinaPlus is highly restrictive (non-refundable in most cases). Any applicable refund will be available only if it is received from the airlines. \$50 (per person) processing fee will be charged for air tickets cancellation.

There is no refund for no-shows or any unused portion of the trip, such as missed transfers and/or missed flights, any unused meals, missed tours, unused entrance fees, and hotel accommodations. If a client changes the itinerary for any reasons during the tour, the client is responsible for all the expenses for the new itinerary. The payment for the missed portion of the original itinerary is non-refundable.

The cancellation charges for private or custom groups will be specified in the contract with the tour organizers.

Limitation on Liability

Payment of deposit represents an acceptance by the traveler (or booking agent) of the terms and conditions as stated. The terms and conditions apply to all the tours listed in the brochure and private/custom tours as well unless stated otherwise. ChinaPlus, Inc. (or ChinaPlus Tours as assumed name) of Irving, Texas (hereinafter referred to as "CPI") purchases transportation, hotel and cruise accommodations, restaurant services and other services from various independent suppliers that are not subject to its control. CPI cannot, therefore, be liable for any flight delay or cancellation, death, personal injury or other loss that may occur due to any act or omission of such a supplier, or by reason of any other event, which is out of CPI's control. CPI reserves the right to substitute the tour itineraries, flights, hotels and cruise ships due to conditions beyond its control and reserves the right to correct any printing errors in the brochure and other tour documentation. By utilizing the services of CPI, you agree the exclusive venue of whatever nature arising out of this contract shall be the State of Texas and such claim, actions of proceedings shall be determined according to the laws and jurisdiction of the State of Texas. For claims to be considered, they must be received by CPI in writing within 30 days after the tour completion date.