

TERMS AND CONDITIONS FOR 2011

Reservation and Payment

Deposit: \$300 per person with a completed ChinaPlus Tour Reservation Form is required at the time of booking. Upon receipt of deposit and the Reservation Form, ChinaPlus will send out the confirmation letter with invoice, China travel Q&A, Chinese visa application form and information.

Final payment: The full payment must be received by ChinaPlus 90 days before the tour departure date. Failure to comply with this requirement will result in \$50 (per person) late payment fee.

Reservation made within 90 days before departure should pay in full plus \$50 (per person) processing fee for late booking.

For payment by checks, please make checks payable to ChinaPlus Tours. For payment by VISA and Master Card, please fill out an Authorization Form for ChinaPlus (3% surcharge applies for credit card payment).

Important Note: The name, passport number and date of birth on your Tour Reservation Form should match the information appear on your passport which you will travel with. ChinaPlus is not responsible for denied boarding or tickets re-issue cost due to incorrect information on your Tour Reservation Form.

Payment schedules for private or custom groups will be set case by case.

Tour Pricing and Group Size

All the scheduled tours are priced based on minimum of 10 full-paid participants traveling together for the entire trip and two persons sharing one hotel room (or cruise cabin). Each scheduled tour is limited to maximum of 20 guests. If a scheduled tour eventually does not reach the minimum number of participants 60 days before the tour departure date, ChinaPlus will notify the tour members of the following options: (1) keep the tour with supplemental charges or/and arrangement alteration; (2) switch to a different tour (price of the alternative tour will apply); (3) cancel the tour with full refund (This cancellation policy does not apply to any other situation).

Tour Price Inclusions

The tour prices for all the scheduled tours include the airfare (including fuel surcharges) from LAX (or SFO based on ChinaPlus designated airlines) and services indicated in each itinerary, such as inter-China airfare (including fuel surcharges), ground transfers in China, sightseeing, hotels, cruises (if applicable), meals, evening entertainments and group luggage handling for one piece per person (tips for luggage handling is included in the tour price for groups of 10 participants or more with a ChinaPlus tour director).

Tour Price Exclusions

Government imposed departure taxes and fees including the September 11 Security Fee (total amount is listed under the tour prices of each itinerary). It will be listed separately on the invoice and are subject to change.

Chinese visa and handling. Chinese visa fee: \$140 per person (charged by visa offices and subject to change; will be listed separately in the invoice). Visa handling through ChinaPlus: \$55 per person.

Travel insurance. We highly recommend the purchase of travel insurance to protect you and your investment. Please refer to the next page for the plan coverage and rate of the Custom Travelite for ChinaPlus travelers provided by Travelex. For more details, please visit www.chinaplustour.com (click "Travel Insurance") or call Travelex at 1-800-228-9792.

Gratuities. Tips for tour directors, guides, drivers and cruise staff are on your own and to be handled individually during the trip. Tips for luggage delivery in Hong Kong and for groups without a ChinaPlus tour director are at your own expense and to be handled individually.

Optional programs. Costs for any optional programs are on your own.

Single Room Supplement

Single room can be arranged upon request based on availability. Single supplement applies to single room occupancy (refer to the amount of single

supplement listed under the tour prices of each tour). Single supplement also applies to single room occupancy resulted from the cancellation of the travel companion.

Tour Itineraries

The tour itineraries listed in the brochure are subject to change under unexpected and unavoidable circumstances. In case of such change, ChinaPlus will notify tour members as early as possible.

Hotels and Cruise Ships

The hotels and cruise ships (in mainland China) indicated in each itinerary are officially certified by China hotels star-rating authorities (or new hotels and cruise ships equivalent to the star-rated accommodations). ChinaPlus Tours reserve the right to alter the accommodations by using hotels and cruise ships of the same (or similar) class under certain circumstances.

Airline Tickets Arrangements

Air tickets on ChinaPlus designated airlines on scheduled group tour dates. ChinaPlus will select one air carrier (mostly U.S. carriers but not limited) as the designated airlines for each group at its sole discretion. Flight schedules will be provided about 75 days before departure. For departure other than LAX (or SFO), ChinaPlus can arrange connecting flights from most U.S. cities. The flight schedules will follow the airline routing (not all flights will connect with LAX or SFO). If the designated air carrier does not offer appropriate connecting flights from your departure city, ChinaPlus will contact you for the alternative departure city or flight schedules (different airfare add-on may apply).

Air tickets on ChinaPlus designated airlines but not on scheduled group tour dates. ChinaPlus can arrange airline tickets on dates other than the scheduled group tour dates upon request 75 days before departure based on seat availability. The client is responsible for any additional airfare.

Air tickets on air carriers other than ChinaPlus designated airlines. ChinaPlus offers custom air arrangements for tour members who prefer an air carrier other than the airlines designated for the group. The client is responsible for additional airfare. A written request for such air arrangements is required 75 days before departure and such bookings are based on seat availability.

Connecting flights not through ChinaPlus. If you handle the connecting flights yourself, we highly recommend that you not pay for the air tickets until you have received the written confirmation from ChinaPlus for your international airline tickets. This is to avoid possible airline penalty for you since the tour itineraries or group flight schedules may change in case of unexpected circumstances. However, ChinaPlus is not responsible for any cost and airline penalty in this case.

Land-only package. If you take land-only package, you need to handle international flights yourself and you are responsible for any cost and airline penalty incurred in case of the tour dates and itinerary change. We highly recommend that you not purchase the air tickets which may result in high penalty in case of cancellation or schedule change.

Airline tickets upgrade. Request for airline tickets upgrade should be sent to ChinaPlus in writing 75 days before departure. Space is based on availability and airfare is subject to change until the tickets are issued. For upgrade with mileage points, the client needs to take land-only tour package and handle the international airline tickets directly with the airlines (such upgrade cannot be combined with the air tickets we handle for groups).

Change after the airline tickets are booked. Any change on airline tickets after the tickets are booked is subject to availability. Additional airfare and airline penalty plus \$50 (per person) service fee will apply for such change.

Airport Transfers for Initial Arrival and Final Departure

Mainland China. Group transfer with guide will be provided for a group of minimum six passengers on the same flight on the scheduled arrival or departure date for tour members whose airline tickets were purchased through ChinaPlus. For a party of less than six whose airline tickets were

purchased through ChinaPlus, guide meet and taxi transfer will be provided for arrival. (For departure, the hotel/airport transfer is on your own. Your guide will provide you with sufficient transfer and departure information).

Hong Kong. For tour members whose airline tickets were purchased through ChinaPlus and arrival and departure are on the scheduled tour dates, group transfer with guide will be provided for a group of minimum six passengers on the same flight for arrival and for a group of minimum 10 passengers on the same flight for departure. Airport shuttle bus transfer will be provided for a group less than six for arrival and for a group less than 10 for departure.

If you take land-only tour package or your initial arrival or final departure is not on the scheduled tour date, the airport/hotel/airport transfers are on your own. ChinaPlus will provide sufficient airport transfer information (ChinaPlus can arrange airport/hotel transfers with guide upon request at your own expense).

Baggage policy on flights in China

On flights within China, the free allowance for checked baggage per person is limited to one piece not to exceed 44 lbs in weight and 62 inches with linear dimensions. Overweight baggage will result excess baggage fees. The free allowance of hand carry-on per person is one piece (7 ½ x 15 ½ x 21 ½) not to exceed 11 lbs. The tour package includes baggage handling for one checked baggage per person. Hand carry-on should be always handled by the possessor. Extra charge will apply to additional baggage handling. As required by China aviation authority, checked baggage must be locked. All baggage is at owner’s risk throughout the tour. ChinaPlus will do all the best to take care of the clients’ baggage, but is not responsible for loss, theft, or damage. Travel baggage coverage is highly recommended. New rules may apply as airlines may change baggage policies at any time.

Passport and Chinese Visa

A passport valid at least six months beyond the date of tour completion is required and there are at least two blank pages marked “Visas”. ChinaPlus will provide the visa application forms and necessary information upon receipt of tour reservation and deposit. Visa can be applied by yourself or through ChinaPlus. Failure of visa obtainment is the client’s responsibility.

Health Requirement

Vaccinations are not required for travel to China from North America. Should you have special health concerns, please check with your health consultant. All the tours listed in the brochure are leisure tours. However, some sightseeing tours include considerable walking and steps. So these tours are recommended only to travelers who can handle walking and steps without assistance. Tours including Tibet will reach an altitude of 12,000 ft. Should you have any concerns, please consult your health consultant.

Tour Director

A Chinese-English bilingual professional tour director will escort each group with minimum of 10 full-paid participants traveling together for the entire tour. For a private group or a custom tour, a tour director can be arranged based on the agreement with the group organizers.

Cancellation Fees

Fees indicated in the following chart will apply to cancellations for any reasons. The cancellation will be effective on the date of receipt of written cancellation notice from the client. Certain supporting documentation may be required for cancellation processing. Airline tickets purchased through ChinaPlus are highly restrictive. After the airline tickets have been issued, the actual cost of the airfare will be deducted from the applicable tour cancellation refund. Airfare refund (if any) is available only if received from the airlines.

Anytime 91 days before departure.....	50% of deposit (minimum \$150)
90-61 days before departure.....	40% of full payment
60-45 days before departure.....	50% of full payment
44-35 days before departure.....	60% of full payment
34-15 days before departure.....	80% of full payment
Within 14 days before departure.....	100% of full payment

The cancellation fees for private or custom groups will be specified in the agreement with the tour organizers (unless specified).

There is no refund for no-shows or any unused portion of the trip, such as missed transfers and/or missed flights, any unused meals, missed tours, unused entrance fees, and hotel accommodations. If a client changes the itinerary for any reasons during the tour, the client is responsible for all the expenses for the new itinerary. The payment for the missed portion of the original itinerary is non-refundable.

Limitation on Liability

Payment of deposit represents an acceptance by the traveler of the terms and conditions as stated. The terms and conditions apply to all the tours listed in the brochure and private/custom tours as well unless stated otherwise. ChinaPlus, Inc. (or ChinaPlus Tours as assumed name) of Irving, Texas (hereinafter referred to as “CPI”) purchases transportation, hotel and cruise accommodations, restaurant services and other services from various independent suppliers that are not subject to its control. CPI cannot, therefore, be liable for any flight delay or cancellation, death, personal injury or other loss that may occur due to any act or omission of such a supplier, or by reason of any other event, which is out of CPI’s control. CPI reserves the right to substitute the tour itineraries, flights, hotels and cruise ships due to conditions beyond its control and reserves the right to correct any printing errors in the brochure and other tour documentation. By utilizing the services of CPI, you agree the exclusive venue of whatever nature arising out of this contract shall be the State of Texas and such claim, actions of proceedings shall be determined according to the laws and jurisdiction of the State of Texas. For claims to be considered, they must be received by CPI in writing within 30 days after the tour completion date.

**Custom TraveLite for ChinaPlus Travelers
Provided by Travelex**

<u>Benefit (per person)</u>	<u>Amount of Coverage</u>
Trip Cancellation	100% of Trip Cost
Trip Interruption	150% of Trip Cost
Trip Delay/Missed Connection	\$750
Itinerary Change	\$250
Baggage/Baggage Delay	\$1,000/\$250
Medical Expense Benefits	\$50,000
Medical Evacuation/Repatriation of Remains	Included with Medical Expense Benefit
Common Carrier AD&D	\$50,000
24-hour AD&D	\$10,000
Travel Assistance	Included

<u>Trip Cost</u>	<u>Plan Rate</u>	<u>Trip Cost</u>	<u>Plan Rate</u>
\$1 - \$500	\$34	\$3,001 - \$3,500	\$179
\$501 - \$1,000	\$52	\$3,501 - \$4,000	\$200
\$1,001 - \$1,500	\$69	\$4,001 - \$4,500	\$240
\$1,501 - \$2,000	\$96	\$4,501 - \$5,000	\$263
\$2,001 - \$2,500	\$127	\$5,001 - \$6,000	\$307
\$2,501 - \$3,000	\$155	\$6,001 - \$7,000	\$371

The Trip Cost and Plan Rate are based on per person. They are subject to change without notice. For Pre-existing Exclusion Waiver, the protection plan should be purchased within 21 days of the initial Covered Trip deposit. For more details, most updated information and enrollment, visit www.chinaplustour.com (click Travel Insurance) or call Travelex at 1-800-228-9792.

To book a tour, please contact ChinaPlus at info@chinaplustour.com or 1-888-868-8811. For more information, references and testimonials, please visit our website at www.chinaplustour.com or contact us.